

Privacy

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STATEMENT PURSUANT TO ARTICLE 13 OF LEGISLATIVE DECREE 196/03

Air Dolomiti S.p.A. Linee Aeree Regionali Europee, in the person of its legal representative Michael Kraus, with registered offices in Dossobuono di Villafranca (VR) at Via Paolo Bembo 70, P.IVA 00445990310, tel. +39 045 8605211 and fax +39 0481474540, "Controller" for the processing of personal data, is required to provide some information regarding the use of personal and/or sensitive data.

Source of the data and purpose of processing.

The personal data and any sensitive data in the possession of Air Dolomiti S.p.A. Linee Aeree Regionali Europee are collected through electronic instruments, on paper, and/or directly from customers and/or their collaborators, from suppliers and/or their collaborators, or from other third parties. The data you provide are processed by Air Dolomiti S.p.A. Linee Aeree Regionali Europee for sending commercial information and promotions also of other companies, for updating our offering, for contests, or to fulfill the obligations of laws, regulations, and EU legislation as well as directives issued by legally vested authorities and by supervisory and control bodies.

Procedure and processing of the data

The personal data will be processed with guarantee of security and confidentiality and not only with manual instruments but also through automatic instruments (computer-based and on-line) that can store, manage and transmit the data.

Please be advised also that your personal data will be processed in conformity with the procedure indicated in Article 11 of Legislative Decree 196/2003, which dictates, among other things, that the data be processed legally and correctly, collected and recorded for definite, explicit and legitimate purposes, exact and, if necessary, updated, pertinent, complete and not exceeding the purposes of the processing, stored in a form that permits the identification of the data subject for a period of time not to exceed that necessary for the purposes for which they were collected and subsequently processed. Copies or originals of documents containing personal data of the data subject may be conveyed to the spouse or cohabitating persons, to relatives and kin and/or employees and/or collaborators of the data subject.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of e-mail to the addresses indicated on this site will result in the subsequent acquisition of the sender's address, necessary for responding to the requests, as well as any other personal data included in the message.

Categories of persons to whom the data may be transmitted during the contractual relationship.

Please note that the personal and/or sensitive data you provide or are acquired during the contractual relationship may be transmitted, in compliance with and within the limits of the service you have requested, to persons within the structure of Air Dolomiti S.p.A. Linee Aeree Regionali Europee, in order to improve– the performance of their assigned duties, persons whom Air Dolomiti S.p.A. Linee Aeree Regionali Europee has appointed as data processors pursuant to and with the procedure set forth in Legislative Decree 196/2003;

- persons outside the Linee Aeree Regionali Europee who perform–structure of Air Dolomiti S.p.A. functions closely linked or essential to the operation of Air Dolomiti S.p.A. Lines Aeree Regionali Europee, i.e. to the tax authorities, the social security and assistance agencies, if necessary, and to other public and private entities, law enforcement bodies, banks and credit institutions as part of the financial management of Air Dolomiti S.p.A. Linee Aeree Regionali Europee, to notaries, insurance companies, tax consultants and other professionals. With reference to any sensitive data, they may be processed even without the express consent of the data subject in the cases specified in Article 26.4 of Legislative Decree 196/2003. Your data will in no case be disseminated.

Rights of the data subject.

At any time, you may exercise your rights in respect of the data controller, as set forth in Article 7 of Legislative Decree 196/2003, which we indicate here in full for your convenience:

Article 7, Legislative Decree 196/2003 – Right of access to the personal data and other rights

1. Data subjects shall have the right to obtain confirmation as to whether or not personal data concerning them exist, even if the data have not yet been recorded, and communication of such data in intelligible form. 2. Data subjects shall have the right to information on: the source of the personal data; the purposes and modes of processing; the logic applied when the data is

processed with the use of electronic instruments; the identity of the data controller, data processing officers and the representative designated pursuant to Article 5.2; the parties or categories of parties to which the personal data can be transferred or which can gain knowledge of them as designated representatives of the State, processing officers, or processors.

3. Data subjects shall have the right to obtain: the updating, correction or, when they are interested, additions to the data; the cancellation, transformation into anonymous form, or blocking of data processed in violation of law, including those that need not be retained for the purposes for which the data were collected or subsequently processed; certification that the parties to which the data have been transferred or disseminated have been notified of the operations specified in points a) and b), also regarding their content, except for the case where notification proves impossible or requires the use of means clearly disproportionate to the right being protected. 4. Data subjects shall have the right to oppose, wholly or in part, for legitimate reasons, the processing of their personal, even when it pertains to the purpose of collection, and the processing of their personal data for the purpose of sending advertising or direct marketing material or to conduct market research or commercial communication surveys.

Consequences of non- or partial disclosure of the data.

Your disclosure of your personal data is optional, but please note that failure to disclose, or the partial disclosure of, your data may jeopardize or hinder the provision of the service you have requested.

Duration of processing

Please be informed that the data you provide will be processed until the service you requested has been terminated, and in any case, in compliance with civil and fiscal legislation, the documents and papers related to those data will remain on file in company offices not accessible to outside parties. Should the processing of the data be terminated, they may be transferred to another data controller within a time frame compatible with the purposes for which they were collected.

At any time, you may revoke your consent to process the data, or request their cancellation, by sending a request to customerservice@airdolomiti.it or directly to the our offices by regular mail.

Processing officer

Please take note that the processing officer is Fabio Biancotto, who may be contacted at the foregoing office address of Air Dolomiti S.p.A. Linee Aeree Regionali Europee or at the e-mail address privacy@airdolomiti.it